

Supervised Multi-Acquisition Remote Technology for Enrollment (SMART-E)

Optimize workforce, reduce wait times, and improve customer experience by transforming how you do business.



IDEMIA's next generation kiosk, the SMART-E, has been redesigned for motor vehicle agencies, offering self-service options built on the same industry-leading browser-based Web Enrollment platform used by examiners to capture customer data, photo, signature, and payment.

With cloud-hosted Issuance 360 Back Office providing integration with the state System of Record on the backend, you can enjoy a truly seamless solution that spans industry-leading customer service at examiner workstations, and flexible and efficient self-service.



Display can provide configurable state messaging, other forms of advertising, or general customer information.

Key Benefits

EASY TO USE AND ADA-COMPLIANT

Easy-to-follow instructions over two screens for dynamic workflow and privacy protection. ADA-compliant audio navigation via speaker or audio jack.

FLEXIBLE PLACEMENT

Easily deployed wherever power and ethernet connectivity are available, with option of space-saving back-to-back arrangement.

CONFIGURABLE WORKFLOW

Offers flexibility to be used with agent assistance ("Attended Mode") or as self-service ("Unattended Mode").

ICAO-COMPLIANT PHOTOS WITH AUTOMATIC HEIGHT ADJUSTMENT

Photo capture for seated or standing customers with 13MP autofocus camera. Automatically crops to ICAO and AAMVA standards and performs ICAO quality compliance check.

UPFRONT ELIGIBILITY CHECK

Uses 1:1 facial recognition to compare against photo on file and determine eligibility for self-service transactions.



SMART-E SPECIFICATIONS



***Other peripherals can be considered.**

Dimensions	72.5" tall x 26" wide, 27.5" deep
Weight	250 lbs